

Family Planning_Baseline

Field	Question	Answer						
sec_1	Section 1: Eligibility							
bfp_elig_intro	Strengthening Person-Centered Accessibility, Respect, and Quality Survey of women who have recently received a family planning method							
resp_id <i>(required)</i>	Enter Respondent ID <i>Topic/Fac/FO/#</i>							
resp_id2 <i>(required)</i>	Confirm Respondent ID <i>Topic/Fac/FO/#</i>							
facility <i>(required)</i>	Enter facility							
baseline_date <i>(required)</i>	Record date of interview							
fo_id	Interviewer ID							
intro_note	Hello! My name is.... and I am working with Innovations for Poverty Action, a research organization in Kenya. We are conducting a research study on women's perceptions of quality of family planning services. We would very much appreciate your participation in this survey. If you are eligible, we would like to do one interview here in a private place at the facility to conduct an interview. During the interview, I will ask you questions related to your recent experience receiving family planning services at this health facility.							
bfp_elig_6 <i>(required)</i>	Can I ask you a few questions to start?	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
bfp_surveyed <i>(required)</i>	Have you ever taken this survey before? <i>Please probe to verify if the respondent was surveyed earlier on. If YES end the survey and thank the respondent.</i>	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
bfp_elig_7	Did you receive a family planning method at this facility today? <i>Question relevant when: \${bfp_elig_6} =1</i>	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
bfp_elig_age <i>(required)</i>	How old are you? <i>Question relevant when: \${bfp_elig_7} =1</i>							
bfp_elig_mature	Are you married, the household head OR have you had a child? <i>To enumerator: Proceed if one of the 3 questions is a YES</i> <i>Question relevant when: \${bfp_elig_age} <18 and \${bfp_elig_age} >=15</i>	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
discont3	Thank you for your time. <i>Question relevant when: \${bfp_elig_mature} =0</i>							
proceed <i>Group relevant when: \${bfp_elig_age} >=18 or \${bfp_elig_mature} =1</i>								
bfp_elig_phone <i>(required)</i>	Do you have a functional phone here with you that sends and receives messages? <i>Question relevant when: \${bfp_elig_age} >=15 and \${bfp_elig_age} <=49 or \${bfp_elig_mature} =1</i>	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
discont4	It looks like you are not eligible to participate in this study. <i>Question relevant when: \${bfp_elig_phone} =0</i>							
bfp_elig_network <i>(required)</i>	Who is your network provider? <i>Question relevant when: \${bfp_elig_phone} =1</i>	<table border="1"> <tr><td>1</td><td>Safaricom</td></tr> <tr><td>2</td><td>Airtel</td></tr> <tr><td>3</td><td>Other</td></tr> </table>	1	Safaricom	2	Airtel	3	Other
1	Safaricom							
2	Airtel							
3	Other							
discont5	It looks like you are not eligible to participate in this study. <i>Question relevant when: \${bfp_elig_network} =3</i>							
proceed > start <i>Group relevant when: \${bfp_elig_network} !=3 and \${bfp_elig_network} !=null</i>								
n2	You are eligible to participate in this study. The study involves 1 interview which will take approximately 1 hour. We will ask you questions about your experiences during your recent family planning visit and other questions about your health.							
interview_facility <i>(required)</i>	Would you be willing to do the interview now in a private space at the facility?	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
interview_home <i>(required)</i>	No problem, would you be willing for us to come to your house in the next 5 days to do the interview? <i>Question relevant when: \${interview_facility} =0</i>	<table border="1"> <tr><td>1</td><td>Yes</td></tr> <tr><td>0</td><td>No</td></tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
discont6	It looks like you may not be able to participate in this survey. <i>Question relevant when: \${interview_home} =0</i>							
proceed > start > To be surveyed at home <i>Group relevant when: \${interview_home} =1</i>								

Field	Question	Answer										
msurvey	<p>Great. I will just collect some brief information so that I can come to your house for the interview.</p> <p>If it is okay with you, we will send a short survey to your phone. This way, we can answer a few questions together. It is free for you - you will not even pay for the text messages and you will get 20 shillings of airtime for your participation.</p> <p>(For Safaricom): Please have her text her respondent ID + a to 0700.040.030.</p> <p>(For Airtel): Please have her text her respondent ID + a to 20540.</p> <p>You will get questions and I will also ask them aloud to record them on my tablet at the same time.</p>											
n3	In order for us to come to your house, we would like to have a better idea of where you live.											
phone_num <i>(required)</i>	<p>Please provide a phone number that we can use to contact you for the visit.</p> <p><i>The phone number should have 9 digits starting e.g 722111333</i></p>											
not_call <i>(required)</i>	Are there days or times outside of normal working hours when we should not call?	<table border="1"> <tr> <td>1</td><td>Anytime is okay</td></tr> <tr> <td>2</td><td>Only call at certain times</td></tr> </table>	1	Anytime is okay	2	Only call at certain times						
1	Anytime is okay											
2	Only call at certain times											
not_call_dets <i>(required)</i>	<p>Please specify when we should not call.</p> <p><i>Question relevant when: \${not_call} = 2</i></p>											
other_phone_num <i>(required)</i>	Aside from this number, is there another phone number that we can contact you at?	<table border="1"> <tr> <td>1</td><td>Yes</td></tr> <tr> <td>0</td><td>No</td></tr> </table>	1	Yes	0	No						
1	Yes											
0	No											
phone_num_2 <i>(required)</i>	<p>Please provide us with the number.</p> <p><i>The phone number should have 9 digits starting e.g 722111333</i></p> <p><i>Question relevant when: \${other_phone_num} = 1</i></p>											
own_number <i>(required)</i>	<p>Whose number is this?</p> <p><i>Question relevant when: \${other_phone_num} = 1</i></p>	<table border="1"> <tr> <td>1</td><td>Mine(another)</td></tr> <tr> <td>2</td><td>Partner/husband</td></tr> <tr> <td>3</td><td>Neighbour</td></tr> <tr> <td>4</td><td>Mom</td></tr> <tr> <td>8</td><td>Other</td></tr> </table>	1	Mine(another)	2	Partner/husband	3	Neighbour	4	Mom	8	Other
1	Mine(another)											
2	Partner/husband											
3	Neighbour											
4	Mom											
8	Other											
own_number_other	<p>Other</p> <p><i>Question relevant when: \${own_number} = 8</i></p>											
matatu_number <i>(required)</i>	<p>What matatu line should I take to get to your place?</p> <p><i>Enter a number or line - however it is known best.</i></p>											
stage <i>(required)</i>	What is the closest stage to your place? Please type name of stage.											
landmarks <i>(required)</i>	Are there any landmarks close to your place? Please type any landmarks.											
directions <i>(required)</i>	Please provide additional directions to the door of your house. Please be as detailed as possible.											
map <i>(required)</i>	<p>Please draw me a map of where you live?</p> <p><i>Have her draw on a piece of paper and take a photo.</i></p>											
thankyou	Thank you for this information. We will call you in the next day or two to schedule an appointment. Someone from our study team will be visiting you within the next few days. Thank you!											

Field	Question	Answer				
n4	<p>Informed Consent Form</p> <p>Conducting survey of Family Planning clients</p> <p>Study Title: Strengthening Person-Centered Accessibility, Respect, and Quality (SPARQ)</p> <p>Introduction: Hello. My name is _____. I work for Innovations for Poverty Action (IPA) and we are studying the family planning services for women in this area. We are carrying out this study in collaboration with researchers at the University of California, San Francisco.</p> <p>Purpose of the study: We are carrying out a study to understand the care that you received when you received family planning at your facility.</p> <p>Procedures: If you agree to take part in this study, we would ask you questions about your family planning experiences and the nature of care you have received at the health facility. The interview will be conducted at a private place in this health facility and it will take approximately 1 hour. We will also follow up with you several times over the next three months over the phone using SMS messaging.</p> <p>Privacy and confidentiality: The information you provide during this survey will be kept confidential and used only for the specific purpose of this study. Your name or the location of your house and other information that could reveal your identity will be removed before the results of the study are made public or shared between people other than the main researchers working on the project. Your data will be transferred to computers protected by passwords. We will not speak about anything that you personally have said unless you indicate that there is a real risk to your health. The information you tell us is strictly confidential and will not be shared with this facility as we are not affiliated with this facility.</p> <p>Risks and benefits of participation: Before you decide whether you want to participate, it is important to listen to the following information carefully and discuss it with others if you wish. If you chose to answer these questions there will not be any direct benefit to you but you will help us understand if and how to improve care given to women while they are receiving family planning services in health centers. Please ask me if there is anything that is not clear or if you would like more information on anything I have mentioned.</p> <p>Compensation: As a token of thanks for your participation in this survey today you will receive airtime worth 100 KES. For each short follow-up survey you take on your phone, you will receive 20 shillings of airtime.</p> <p>Withdrawal: Participation in this study is completely voluntary. Choosing not to take part will not disadvantage you in any way. It is up to you to decide whether to take part or not. If you decide to take part you are free to withdraw at any time and without giving a reason. You are also free to not answer any question that you do not wish to answer.</p> <p>Questions and contacts: If you have any questions or concerns at a later time, you may contact the SPARQ Research Manager, Allison Stone, at 0726424994. If you have additional questions about your rights as a research subject, you can contact KEMRI Scientific and Ethics Review Unit on 0717.719.477.</p> <p>Consent</p> <p>If you decide to participate in this study, you will be asked to sign this consent form or make your thumbprint in front of a witness. A copy of this consent form will be provided to you, please indicate whether you agree to participate by signing below.</p> <p>Would you like to participate? 0Yes 0No</p> <p>STATEMENT OF CONSENT AND SIGNATURES</p> <p>I have read this form or had it read to me. I have discussed the information with study staff. My questions have been answered. I understand that my decision whether or not to take part in the study is voluntary. I understand that if I decide to join the study I may withdraw at any time. By signing this form I do not give up any rights that I have as a research participant. If you are uncomfortable writing and signing your name on this form, please feel free to make a mark of your choice to indicate you have understood the study and are willing to participate.</p> <p>Innovations for Poverty Action</p> <p>Contact IPA: Asman Suleiman (Kenya Country Director)</p> <p>IPA, Sandalwood Lane, Next to the Sandalwood Apartments, Nairobi, Kenya</p> <p>Postal Address: P.O. Box 72427 - 00200</p> <p>Phone: +254 (0) 726424994</p> <p><i>(To be read to participant prior to the survey)</i></p> <p><i>Question relevant when: \${interview_facility} !=0</i></p>					
consent <i>(required)</i>	Would you like to participate? <i>Question relevant when: \${interview_facility} !=0</i>	<table><tr><td>1</td><td>Yes</td></tr><tr><td>0</td><td>No</td></tr></table>	1	Yes	0	No
1	Yes					
0	No					
proceed > start > To be surveyed at home > Consented <i>Group relevant when: \${consent} =1</i>						
n5	Section 2: Socio-Demographic Information <i>DO NOT READ ALOUD</i>					
age <i>(required)</i>	How old are you? <i>Confirming age</i>					

Field	Question	Answer
read (required)	Can you read?	0 No - I cannot 1 I can, but with some difficulty 2 I can, without difficulty
write (required)	Can you write?	0 No - I cannot 1 I can, but with some difficulty 2 I can, without difficulty
marital (required)	What is your current marital status?	1 Single 2 Cohabiting/Partnered 3 Married 4 Widowed 5 Divorced
age_married (required)	How old were you when you first got married? <i>Question relevant when: \${marital} !=1 and \${marital} !=2</i>	
edu (required)	What is the highest grade/class that you completed at school?	0 No school 1 Some primary 2 Primary 3 Post-Primary/Vocational 4 Secondary 5 College 6 University
occ (required)	What is your main occupation?	2 Casual Labor 3 Salaried Worker 4 Self-employed in petty trade 5 Self-employed small scale industry 6 Unemployed/homemaker 7 Don't Know 8 Other(specify)
occ_other	Other <i>Question relevant when: \${occ} =8</i>	
husband_occ (required)	What is your husband's/partner's main occupation? <i>Question relevant when: \${marital} !=1 and \${marital} !=4 and \${marital} !=5</i>	2 Casual Labor 3 Salaried Worker 4 Self-employed in petty trade 5 Self-employed small scale industry 6 Unemployed/homemaker 7 Don't Know 8 Other(specify)
husband_occ1	Other <i>Question relevant when: \${husband_occ} =8</i>	
identity (required)	Do you have a form of identity with you?	1 Yes 0 No
identity_type (required)	What kind of identity do you have? <i>Question relevant when: \${identity} =1</i>	1 National ID 2 Passport 3 Voter ID 4 Driving license other Other
identity_type_other	Specify other. <i>Question relevant when: selected(\${identity_type}, 'other')</i>	
religion (required)	What is your religion?	1 Catholic 2 Protestant 3 Muslim 4 Other Christian 0 None other Other
religion_other	Specify other. <i>Question relevant when: selected(\${religion}, 'other')</i>	

tribe (required)	To what tribe do you belong?	1 Akamba(Kamba)
Field	Question	Answer
		Boni
		3 Boran
		4 Elkony
		5 Elmolo
		6 Embu
		7 Gabbra
		8 Galla (Oromo)
		9 Gikuyu (Kikuyu)
		10 Giriama (Giryama)
		11 Gusii (Kisii)
		12 Iteso (Teso)
		13 Kalenjin
		14 Keiyo
		16 Kipsigis
		17 Kuria
		18 Luhya
		19 Luo
		20 Marakwet
		21 Masai (Maasai)
		22 Mbeere
		23 Meru
		24 Njemps
		25 Orma
		26 Oromo (Galla)
		27 Pakot
		28 Pokomo
		29 Pokot
		30 Rendille
		31 Sabaot
		32 Samburu
		33 Segeju
		34 Somali (Issa)
		35 Swahili
		36 Taita
		37 Taveta
		38 Terik
		39 Teso (Iteso)
		40 Tharaka
		41 Tugen
		42 Turkana
-99 Refused to answer		
other Other		
tribe_other	Specify other. Question relevant when: selected(\${tribe}, 'other')	
born (required)	Were you born in Kiambu or Nairobi County?	1 Yes
		0 No

county (required)	which county do you come from?		
Field	Question	Answer	
		1	Baringo county
		2	Bomet county
		3	Bungoma county
		4	Busia county
		5	Elgeyo-Marakwet county
		6	Embu county
		7	Garissa county
		8	Homabay county
		9	Isiolo county
		10	Kajiado county
		11	Kakamega county
		12	Kericho county
		13	Kilifi county
		14	Kirinyaga county
		15	Kisii county
		16	Kisumu county
		17	Kitui county
		18	Kwale county
		19	Laikipia county
		20	Lamu county
		21	Machakos county
		23	Makueni county
		24	Mandera county
		25	Marsabit county
		26	Meru county
		27	Migori county
		28	Mombasa county
		29	Murang'a county
		30	Nakuru county
		31	Nandi county
		32	Narok county
		33	Nyamira county
		34	Nyandarua county
		35	Nyeri county
		36	Samburu county
		37	Siaya county
		38	Taita -Taveta county
		39	Tana River county
		40	Tharaka-Nithi county
		41	Trans Nzoia county
		42	Turkana county
		43	Uasin Gishu county
		44	Vihiga county
		45	Wajir county
		46	West Pokot county

Field	Question	Answer
constituency <i>(required)</i>	What constituency do you live in?	<div> <div>1 Dagoretti Constituency</div> <div>2 Embakasi Constituency</div> <div>3 Gatundu North Constituency</div> <div>4 Gatundu South Constituency</div> <div>5 Githunguti Constituency</div> <div>6 Juja Constituency</div> <div>7 Kabete Constituency</div> <div>8 Kamukunji Constituency</div> <div>9 Karen / Langata Constituency</div> <div>10 Kariobangi Constituency</div> <div>11 Kasarani Constituency</div> <div>12 Kayole Constituency</div> <div>13 Kiambaa Constituency</div> <div>14 Kiambu County Constituency</div> <div>15 Kibra Constituency</div> <div>16 Kikuyu Constituency</div> <div>17 Lari Constituency</div> <div>18 Limuru Constituency</div> <div>19 Makadara Constituency</div> <div>20 Mathare Constituency</div> <div>21 Mihango Constituency</div> <div>22 Nairobi West Constituency</div> <div>23 Parklands Constituency</div> <div>24 Roysambu Constituency</div> <div>25 Ruaraka Constituency</div> <div>26 Ruiru Constituency</div> <div>27 Starehe Constituency</div> <div>28 Thika Town Constituency</div> <div>-88 Don't Know</div> </div>
neighborhood	What is your neighbourhood? <i>Question relevant when: \${constituency} = -88</i>	
lived <i>(required)</i>	How long have you been in this area? <i>Record answer in years; round to the nearest half-year</i>	
n6	Section 3: Pregnancy and Child Birth History <i>DO NOT READ ALOUD</i>	
n7	Now I will like to ask you about all the pregnancies you have had in your life.	
no_pregnancies <i>(required)</i>	How many pregnancies have you had in your lifetime, including pregnancies that were ended spontaneously or ended by someone?	
old_first_pregnant <i>(required)</i>	How old were you when you became pregnant the first time? <i>Question relevant when: \${no_pregnancies} > 0</i>	
miscarry <i>(required)</i>	Some women lose their pregnancy spontaneously, that is they have a miscarriage. Have you ever had a miscarriage? That is, have you ever lost a pregnancy spontaneously? (without doing something to end the pregnancy)?	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
no_misc <i>(required)</i>	How many miscarriages have you had in your lifetime? <i>Include ectopic pregnancies.</i> <i>Question relevant when: \${miscarry} = 1</i>	
end_preg <i>(required)</i>	Women sometimes take steps to end their pregnancy, because they find themselves pregnant when they do not want to be, or when it is difficult for them to continue with their pregnancy because of opposition from their husband, partner, relatives or others. Have you ever been in a situation when you or someone else ended your pregnancy? <i>Question relevant when: \${no_pregnancies} != \${no_misc}</i>	<div>1 Yes</div> <div>0 No</div>
no_preg_ended <i>(required)</i>	How many pregnancies have ended this way in your lifetime? <i>Question relevant when: \${end_preg} = 1</i>	
total_births <i>(required)</i>	How many times have you given birth in total? <i>Question relevant when: \${no_pregnancies} > 0 and \${no_pregnancies} != \${no_misc} and \${no_pregnancies} != \${no_preg_ended} and \${no_pregnancies} != (\${no_misc} + \${no_preg_ended})</i>	
still_births <i>(required)</i>	Some women have stillbirths, that is, they give birth in late pregnancy to a child that is not alive. Have you ever had a stillbirth? <i>Question relevant when: \${total_births} > 0</i>	<div>1 Yes</div> <div>0 No</div>
no_still_births <i>(required)</i>	How many stillbirths have you had in your lifetime? <i>Question relevant when: \${still_births} = 1</i>	
baby_died <i>(required)</i>	Have you ever given birth to a baby that was born alive but later died? <i>Question relevant when: \${total_births} > 0 and \${total_births} != \${no_still_births}</i>	<div>1 Yes</div> <div>0 No</div>
no_baby_died <i>(required)</i>	How many babies have you had that later died? <i>Question relevant when: \${baby_died} = 1</i>	
no_children <i>(required)</i>	How many children do you currently have? <i>If none use "00"</i> <i>Question relevant when: \${total_births} > 0 and \${total_births} != \${no_still_births} and \${total_births} != \${no_baby_died}</i>	

no	(Check): Just to make sure that I have this right: you have had in TOTAL.....[no_pregnancies] pregnancies during		
Field	Question you have given birth....[total_births] times; and you currently have.....[no_children] children <i>Go back and revise if any of the numbers are incorrect.</i> <i>Question relevant when: \${no_pregnancies} >0</i>	Answer	
proceed > start > To be surveyed at home > Consented > Age and sex (1)		(Repeated group)	
proceed > start > To be surveyed at home > Consented > Age and sex (1) > g100			
age_living_children	AGE AND SEX OF CHILDREN I want to ask about the age and sex of your living children. Please start with your youngest. What is his/her age? <i>Enter in months if child is under 3 years of age. If 3 years or older, enter highest year finished (e.g. if 3.5 years, enter 3)</i>		
age_child_yr	In years?		
age_child_month	In months?		
sex_living_children <i>(required)</i>	What is the sex of this child?	1	Male
		2	Female
proceed > start > To be surveyed at home > Consented > At least 1 pregnancy <i>Group relevant when: \${no_pregnancies} >=1</i>			
past_preg_anc	Did you attend antenatal care for any of your pregnancies?	1	Yes
		0	No
past_del_facility	Did you deliver in a health facility for any of your pregnancies?	1	Yes
		0	No
n11	Section 4: Family Planning History <i>DO NOT READ ALOUD</i>		
fp_heard <i>(required)</i>	What family planning methods have you ever heard of (list all that she has ever heard) Read respondent each option aloud	1	Female sterilization/Tubal ligation
		2	Male sterilization/Vasectomy
		3	IUD/Coil
		4	Injection/Depo provera
		5	Implant
		6	Pills
		7	Male condom
		8	Female condom
		9	Diaphragm
		12	Lactational amenorrhea
		17	Emergency contraception/E-Pills/P2
		18	Other(specify)
		0	None
fp_used <i>(required)</i>	Before your visit, what family planning methods have you ever used (list all that she ever used before her last visit/today) <i>Read each response aloud. Select all that apply</i>	1	Female sterilization/Tubal ligation
		2	Male sterilization/Vasectomy
		3	IUD/Coil
		4	Injection/Depo provera
		5	Implant
		6	Pills
		7	Male condom
		8	Female condom
		9	Diaphragm
		10	Foam/Jelly
		11	Standard Days Method/Safe days
		12	Lactational amenorrhea
		13	Rhythm method
		14	Withdrawal
		15	Other modern method
		16	Other traditional method
		17	Emergency contraception/E-Pills/P2
		18	Other
		-88	Don't Know
		0	None
fp_used_o	Other <i>Question relevant when: selected(\${fp_used} , '18')</i>		
	Have you ever visited this facility for family planning services before?	1	Yes
		0	No
		-88	Don't Know
fp_facility_same <i>(required)</i>			
n12	Section 5: This FP Visit <i>DO NOT READ ALOUD</i>		

Field	Question	Answer
facility_why (required)	Why did you choose this facility? Select all that apply	<div>1 Referred from another facility</div> <div>2 Close to my home</div> <div>3 I delivered here in the past</div> <div>4 I did my ANC care here</div> <div>5 Affordable</div> <div>6 It provided good care/expert/well trained</div> <div>7 Recommended by a friend/family</div> <div>8 No other choice</div> <div>9 Other(specify)</div>
facility_why_o	Other Question relevant when: selected(\${facility_why} , '9')	
facility_transp (required)	How did you get to this health facility?	<div>1 Ambulance</div> <div>2 Taxi/private car(costs money)</div> <div>3 Private car(free)</div> <div>4 Public Transport</div> <div>5 Motorcycle</div> <div>6 Bicycle</div> <div>7 Tuk-tuk</div> <div>8 Walked</div> <div>9 Other(specify)</div> <div>-88 Don't Know</div>
facility_transp_o	Other Question relevant when: selected(\${facility_transp} , '9')	
proceed > start > To be surveyed at home > Consented > Time taken		
n13	About how much time in total did it take you to get to this facility from where you live?	
time_reach_fac_min	Minutes	
time_reach_fac_hrs	Hours	
time_to_fac_feel (required)	How do you feel about the amount of time it took you to get to the health facility? Would you say it is very short, not long, a little long, or very long?	<div>1 Very short</div> <div>2 Somewhat short</div> <div>3 Somewhat long</div> <div>4 Very long</div>
pay_transport (required)	Did you pay any money for transportation?	<div>1 Yes</div> <div>0 No</div>
cost_transport (required)	How much did you pay? Indicate 0 if did not pay.	
ease_reach_facility (required)	How easy is it for you to reach the health facility? Would you say it is very easy, easy, difficult, or very difficult?	<div>1 Very easy</div> <div>2 Easy</div> <div>3 Difficult</div> <div>4 Very difficult</div>
ease_pay_transport (required)	How easy was it for you to pay this amount of money to reach the facility? Question relevant when: \${pay_transport} =1	<div>1 Very easy</div> <div>2 Easy</div> <div>3 Difficult</div> <div>4 Very difficult</div>
n14	Services Received: Now I would like to ask you some questions about the family planning services you received today	
time_wait_min (required)	How long did you wait in this facility before you were first seen by a health care provider? Please indicate in minutes	
time_total_visit (required)	How much total time passed between when you arrived at this facility and when you finished your visit? Please indicate in minutes	
reason_visit (required)	What was the main reason for your visit? Probe: until you are able to classify all the reasons for the client's visit.	<div>1 Get counseling/info about family planning</div> <div>2 Get more of the same method</div> <div>3 To adopt a family planning method for the first time</div> <div>4 To switch to a new method</div> <div>5 To discuss a problem</div> <div>6 Restart after a period of non-use</div> <div>7 Post-partum family planning</div> <div>8 Other non-family reason</div> <div>9 Other(specify)</div>
reason_visit_other	Other Question relevant when: \${reason_visit} =9	

Field	Question	Answer
fp_before (required)	What contraceptive method were you last using before this visit?	<div>1 Female sterilization/Tubal ligation</div> <div>2 Male sterilization/Vasectomy</div> <div>3 IUD/Coil</div> <div>4 Injection/Depo provera</div> <div>5 Implant</div> <div>6 Pills</div> <div>7 Male condom</div> <div>8 Female condom</div> <div>9 Diaphragm</div> <div>10 Foam/Jelly</div> <div>11 Standard Days Method/Safe days</div> <div>12 Lactational amenorrhea</div> <div>13 Rhythm method</div> <div>14 Withdrawal</div> <div>15 Other modern method</div> <div>16 Other traditional method</div> <div>17 Emergency contraception/E-Pills/P2</div> <div>18 Other</div> <div>-88 Don't Know</div> <div>0 None</div>
fp_before_prob_ask (required)	Did the provider ask if you were having a problem with the method? <i>Question relevant when: \${fp_before} !=0</i>	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
proceed > start > To be surveyed at home > Consented > Problem with Family planning <i>Group relevant when: \${fp_before} !=0</i>		
fp_before_prob	Have you had a problem with your last method (Probe: that you wanted to discuss with your provider)?	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
fp_before_prob_underst	Did the provider try to understand the nature of your problem? <i>Question relevant when: \${fp_before_prob} =1</i>	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
fp_before_prob_axn	Did the provider suggest what you should do (action you should take) to resolve the problem? <i>Question relevant when: \${fp_before_prob} =1</i>	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
fp_before_prob_satisfy	Were you satisfied with the advice or treatment that you received for your problem? <i>Question relevant when: \${fp_before_prob_axn} =1</i>	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
fp_want	Which method did you want when you came here? <i>(PROBE: Before your consultation, did you have a specific method in mind?)</i>	<div>1 Female sterilization/Tubal ligation</div> <div>2 Male sterilization/Vasectomy</div> <div>3 IUD/Coil</div> <div>4 Injection/Depo provera</div> <div>5 Implant</div> <div>6 Pills</div> <div>7 Male condom</div> <div>8 Female condom</div> <div>9 Diaphragm</div> <div>10 Foam/Jelly</div> <div>11 Standard Days Method/Safe days</div> <div>12 Lactational amenorrhea</div> <div>13 Rhythm method</div> <div>14 Withdrawal</div> <div>15 Other modern method</div> <div>16 Other traditional method</div> <div>17 Emergency contraception/E-Pills/P2</div> <div>18 Other</div> <div>-88 Don't Know</div> <div>0 None</div>

Field	Question	Answer
fp_discussed	Which methods did the provider discuss with you?	<div>1 Female sterilization/Tubal ligation</div> <div>2 Male sterilization/Vasectomy</div> <div>3 IUD/Coil</div> <div>4 Injection/Depo provera</div> <div>5 Implant</div> <div>6 Pills</div> <div>7 Male condom</div> <div>8 Female condom</div> <div>9 Diaphragm</div> <div>10 Foam/Jelly</div> <div>11 Standard Days Method/Safe days</div> <div>12 Lactational amenorrhea</div> <div>13 Rhythm method</div> <div>14 Withdrawal</div> <div>15 Other modern method</div> <div>16 Other traditional method</div> <div>17 Emergency contraception/E-Pills/P2</div> <div>18 Other</div> <div>-88 Don't Know</div> <div>0 None</div>
fp_received	Which method(s) did you receive? (PROBE: Any others?) Mark all that apply	<div>1 Female sterilization/Tubal ligation</div> <div>2 Male sterilization/Vasectomy</div> <div>3 IUD/Coil</div> <div>4 Injection/Depo provera</div> <div>5 Implant</div> <div>6 Pills</div> <div>7 Male condom</div> <div>8 Female condom</div> <div>9 Diaphragm</div> <div>12 Lactational amenorrhea</div> <div>17 Emergency contraception/E-Pills/P2</div> <div>18 Other(specify)</div> <div>0 None</div>
proceed > start > To be surveyed at home > Consented > Sterilization/IUD Group relevant when: \${fp_received} =1 or \${fp_received} =2 or \${fp_received} =3		
fp_where	Where was the sterilization/IUD insertion performed?	<div>1 Room with other people and no curtains between patients</div> <div>2 Room with other people and curtains between patients</div> <div>3 Room with no other people</div>
fp_who	Who performed the sterilization/IUD insertion?	<div>1 Doctor/clinical officer</div> <div>2 Nurse/Auxiliary Nurse/Midwife</div> <div>3 Low level healthcare worker</div> <div>4 Other(specify)</div>
fp_who_o	Other Question relevant when: \${fp_who} =4	
prov_explain_use (required)	For the method you just decided to use, did the provider explain to you how to use the method effectively? Question relevant when: \${fp_received} !=1 and \${fp_received} !=2 and \${fp_received} !=3 and \${fp_received} !=4 and \${fp_received} !=5	<div>1 Yes</div> <div>0 No</div>
prov_sideeffects (required)	Did the provider describe possible side effects?	<div>1 Yes</div> <div>0 No</div>
prov_problems (required)	Did the provider tell you what to do if you have any problems?	<div>1 Yes</div> <div>0 No</div>
prov_sti	Did the provider explain that this method does not provide protection against STIs and HIV? Do not ask if method = condoms only	<div>1 Yes</div> <div>0 No</div>
prov_fu (required)	Were you told when to return for a follow-up visit?	<div>1 Yes</div> <div>0 No</div>
prov_condoms	Did the provider encourage you to use condoms at the same time (Probe: simultaneously) as the family planning method you chose or are currently using? Do not ask if method = condom only	<div>1 Yes</div> <div>0 No</div>
prov_future_chid (required)	Did you and the provider talk about whether or not you would like children in the future?	<div>1 Yes</div> <div>0 No</div>

Field	another_child (required)	Question	Answer
		Do you want to have a(nother) child?	1 Yes 0 No
n15		Costs of services <i>DO NOT READ ALOUD</i>	
n16		Interviewer, please read to the respondent: Now I would like to ask you some questions about how much you paid for services.	
cost_fp (required)		How much did you have to pay at this facility for your procedure/method? <i>If no payment, type "0".</i>	
easy_pay_dp (required)		How easy or difficult was it for you to pay this amount of money for your procedure? <i>Question relevant when: \${cost_fp} > 0</i>	1 Very easy 2 Easy 3 Difficult 4 Very difficult
free_fp_kenya (required)		In Kenya, are family planning services in public facilities free?	1 Yes 0 No -88 Don't Know
n17		Support <i>DO NOT READ ALOUD</i>	
support_permission (required)		Did you have to get permission from anyone to receive a family planning method? If so, who?	0 No one 1 Husband 2 Parents/ in-laws 3 Other(specify)
support_permission_o		Other <i>Question relevant when: \${support_permission} = 4</i>	
support_female (required)		Were you concerned that there might not be a female provider at this facility?	1 Yes 0 No -88 Don't Know
support_find_someone (required)		Was it difficult to find someone to come to the facility with you for your chosen family planning method?	1 Yes 0 No -88 Don't Know -77 Not applicable
support_companion_fac (required)		Do you know if the facility allows you to bring someone of your choice into the room during your procedure/counseling?	1 Yes 0 No -88 Don't Know
support_companion_who (required)		Did someone come with you to the facility? If yes, who?	1 Mother-in-law 2 Mother 3 Husband 4 Sister 5 Friend 6 Doctor 7 Nurse 8 Other(specify) 0 No one
support_companion_who_o		Other <i>Question relevant when: selected(\${support_companion_who} , '8')</i>	
support_companion (required)		Were you allowed to have the person of your choice with you during your procedure or counseling?	1 Yes 0 No -88 Don't Know
support_fp_decision (required)		During the visit, who made the decision about what family planning method you would use? <i>PROBE: Anyone else?</i>	1 My health provider 2 My partner 3 My parents/in-laws 4 Me 5 Other(specify)
support_fp_decision_o		Other <i>Question relevant when: selected(\${support_fp_decision} , '5')</i>	
prov_involved (required)		How do you feel about how involved your health care provider was with helping you choose a family planning method? <i>Prompt with responses if she is confused.</i>	1 I wish my provider had been less involved 2 My provider was involved exactly the right amount 3 I wish my provider had been more involved
prov_fp_pref (required)		Did your health care provider have a preference for what family planning method you should use?	1 No preference 2 Slight preference 3 Moderate preference 4 Strong preference 5 Extremely strong preference 8 Don't Know
proceed > start > To be surveyed at home > Consented > bg_2 <i>Group relevant when: \${reason_visit} = 7</i>			

Field	n18	Question Post-partum Family Planning Only DO NOT READ ALOUD	Answer
ppfp_talk_to_prov		You mentioned you were here for post-partum family planning. At what point did you first talk to your provider about family planning?	<div>1 Before you were in labour</div> <div>2 During labour</div> <div>3 Within 6 hours of labour</div> <div>4 More than 6 hours post partum</div> <div>-88 Don't Know</div>
ppfp_decided_fp		Had you decided to adopt this method before you came here to deliver?	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
ppfp_point_received		At what point did you receive this method?	<div>1 During labour</div> <div>2 Within 48 hours of delivery</div> <div>3 More than 48 hours post partum</div> <div>-88 Don't Know</div>
ppfp_facility_choice		Did you choose to deliver at this facility in order to get this method here?	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
ppfp_know_received		Did the provider give you the method without you knowing?	<div>1 Yes</div> <div>0 No</div> <div>-88 Don't Know</div>
ppfp_method_adapt		Did you decide to adopt a method because of sex of the baby?	<div>1 Yes</div> <div>0 No</div>
ppfp_method_adapt1		Did you decide to adopt a method because of the number of children you have?	<div>1 Yes</div> <div>0 No</div>
n20		Section 6: SCALE FOR PERSON CENTERED QUALITY MEASURES: Please read all of these questions exactly as they are written. DO NOT READ ALOUD	
n21		Now I am going to ask you some questions about your experiences in the health facility during your family planning visit. Remember that all the questions in this section refer specifically to the time you were in the health facility for this visit. Also, know that everything you tell me is confidential and will not be shared with the health facility.	
time_to_firstexam (required)		When you first arrived at the health facility, how long did you have to wait before a doctor or nurse first examined you?	<div>0 Did not wait at all</div> <div>1 Less than 5 mins</div> <div>2 5-15mins</div> <div>3 16-30mins</div> <div>4 31-45mins</div> <div>5 46- to 60mins</div> <div>6 61 min-1.5 hours</div> <div>7 More than 1.5 hrs to 2 hrs</div> <div>8 More than 2 hrs to 3 hrs</div> <div>9 More than 3 hrs to 4 hrs</div> <div>10 More than 4 hours</div>
pcc_time (required)		How did you feel about the amount of time you waited? Would you say it was very short, just a little long, somewhat long, or very long?	<div>1 Very short</div> <div>2 Somewhat short</div> <div>3 Somewhat long</div> <div>4 Very long</div>
pcc_introduce (required)		During your time in the health facility did the doctors, nurses, or other health care providers introduce themselves to you when they first came to see you? <i>PROBE if YES: Was it a few of them, most of them, or all of them?</i>	<div>0 No, none of them</div> <div>1 Yes, a few of them</div> <div>2 Yes, most of them</div> <div>3 Yes, all of them</div>
n22		Now I will ask you some questions about how you were treated at the health facility. Tell me if the following things happened all the time, most of the time, a few times, or it never happened. You can say a few times if it happened one or two times, and most of the time will be if it happened 3 or more times, but not always. Please answer based on your experiences during the entire time you were in the facility for your family planning services. (PROBE FOR ALL QUESTIONS: if respondent just responds, yes, ask them: Did this occur a few times, most of the time, or all the time.)	
pcc_name (required)		Did the doctors, nurses, or other health care providers call you by your name?	<div>0 No, never / Hapana kamwe</div> <div>1 Yes, a few times / Ndiyo, mara chache</div> <div>2 Yes, most of the time / Ndiyo, mara nyingi</div> <div>3 Yes, all the time / Ndiyo, kila wakati</div>

Field	Question	Answer
pcc_respect <i>(required)</i>	Did the doctors, nurses, or other staff at the facility treat you with respect? <i>DO NOT PROMPT RESPONDENT</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_friendly <i>(required)</i>	Did the doctors, nurses, and other staff at the facility treat you in a friendly manner?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_cared <i>(required)</i>	Did the doctors, nurses, and other staff at the facility show that they cared about you?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_privacy_aud <i>(required)</i>	When you were speaking to the doctors, nurses or other staff at the facility, did you feel other people not involved in your care could hear what you were discussing?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_privacy_vis <i>(required)</i>	During examinations, were you covered up with a cloth or blanket or screened with a curtain so that you did not feel exposed? <i>Question relevant when: \${fp_received} =1 or \${fp_received} =3</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati 4 Not applicable
pcc_info_confidential <i>(required)</i>	Do you feel like your health information was or will be kept confidential at this facility?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_involvement <i>(required)</i>	Did you feel like the doctors, nurses or other staff at the facility involved you in decisions about your FP choice?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati 4 Did not have to make any decisions
pcc_permission <i>(required)</i>	Did the doctors, nurses or other staff at the facility ask your permission/consent before doing procedures on you? <i>Question relevant when: \${fp_received} =1 or \${fp_received} =3 or \${fp_received} =5 or \${fp_received} =4</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_language <i>(required)</i>	Did the doctors, nurses or other staff at the facility speak to you in a language you could understand?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati

Field	Question	Answer
pcc_explain_exams <i>(required)</i>	Did the doctors and nurses explain to you why they were doing examinations or procedures on you? <i>Question relevant when: \${fp_received} =1 or \${fp_received} =3 or \${fp_received} =5</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_explain_meds <i>(required)</i>	Did the doctors and nurses explain to you why they were giving you any medicine?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati 4 Not applicable
pcc_feeling <i>(required)</i>	Did the doctors and nurses at the facility talk to you about how you were feeling?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_anxieties <i>(required)</i>	Did the doctors, nurses or other staff at the facility try to understand your anxieties and fears during your procedure or family planning choice?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati 4 I did not have any anxieties or fears
pcc_questions <i>(required)</i>	Did you feel you could ask the doctors, nurses or other staff at the facility any questions you had?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_support <i>(required)</i>	Were you allowed to have someone you wanted to stay with you during your visit? <i>We are talking about if she was allowed, not if she wanted someone or not.</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati 4 Not applicable, as I did not want someone with me
pcc_attention_help <i>(required)</i>	When you needed help, did you feel the doctors, nurses or other staff at the facility paid attention? <i>Question relevant when: \${fp_received} =1 or \${fp_received} =3 or \${fp_received} =5</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_askpain <i>(required)</i>	Did the doctors and nurses ask how much pain you were in? <i>Question relevant when: \${fp_received} =1 or \${fp_received} =3 or \${fp_received} =5</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_controlpain <i>(required)</i>	Do you feel the doctors or nurses did everything they could to help control your pain? <i>Question relevant when: \${fp_received} =1 or \${fp_received} =3 or \${fp_received} =5</i>	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati

Field	Question	Answer
pcc_attention_stay <i>(required)</i>	Did you feel the doctors and nurses paid attention to you during your stay in the facility?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_abuse_verbal <i>(required)</i>	Did you feel the doctors, nurses, or other health providers shouted at you, scolded, insulted, threatened, or talked to you rudely? <i>(If yes) will you say this happened once, a few times, or many times.</i>	0 No, never / Hapana kamwe 1 Yes, once / Ndiyo, mara moja 2 Yes, a few times / Ndiyo, mara moja 3 Yes, many times / Ndiyo, mara nyingi
pcc_abuse_physical <i>(required)</i>	Did you feel like you were treated roughly like pushed, beaten, slapped, pinched, physically restrained, or gagged? <i>note the change in response</i>	0 No, never / Hapana kamwe 1 Yes, once / Ndiyo, mara moja 2 Yes, a few times / Ndiyo, mara moja 3 Yes, many times / Ndiyo, mara nyingi
pcc_forcedstay <i>(required)</i>	Did you feel like you were forced to stay at the health facility against your will because you could not pay your bill? <i>(If yes) for how long did you stay against your will and use these responses</i>	0 No, never 1 Yes, for less than one day 2 Yes, for one to two days 3 Yes, for about three days or more
pcc_bribe <i>(required)</i>	During your time at the facility, did any staff at the facility ask you or your family for kitu kidogo?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_enoughstaff <i>(required)</i>	Do you think there was enough health staff in the facility to care for you?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_bestcare <i>(required)</i>	Did you feel the doctors, nurses or other staff at the facility took the best care of you?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_trust <i>(required)</i>	Did you feel you could completely trust the doctors, nurses or other staff at the facility with regards to your care?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
pcc_diff_treatment <i>(required)</i>	During your time in the health facility, would you say you were treated differently because of any personal attribute... like your age, marital status, number of children, your education, wealth, your connections with the facility, or something like that?	0 No, never / Hapana kamwe 1 Yes, a few times / Ndiyo, mara chache 2 Yes, most of the time / Ndiyo, mara nyingi 3 Yes, all the time / Ndiyo, kila wakati
proceed > start > To be surveyed at home > Consented > attributes Group relevant when: \${pcc_diff_treatment} =1		
pcc_tx-betterworse	Would you say you were treated better or worse than others?	0 Worse 1 Better
pcc_diff_tx_age	Would you say you were treated differently because of...Your age?	1 Yes 0 No
pcc_diff_tx_marital	Would you say you were treated differently because of...Your marital status?	1 Yes 0 No

Field	Question	Answer
pcc_diffTx_children	Would you say you were treated differently because of.....The number of children you have?	1 Yes
		0 No
pcc_diffTx_fpchoice	Would you say you were treated differently because of.....Your family planning method choice?	1 Yes
		0 No
pcc_diffTx_econ	Would you say you were treated differently because of....Your economic status (wealth or lack of money)?	1 Yes
		0 No
pcc_diffTx_educ	Would you say you were treated differently because of.....Your level of education?	1 Yes
		0 No
pcc_diffTx_religion	Would you say you were treated differently because of.....Your religion?	1 Yes
		0 No
pcc_diffTx_tribe	Would you say you were treated differently because of.....Your tribe?	1 Yes
		0 No
pcc_diffTx_connect	Would you say you were treated differently because of.....Your connections (or lack of connections) with the facility?	1 Yes
		0 No
pcc_diffTx_illness	Would you say you were treated differently because of.....A disease or medical condition you have..like HIV or cancer?	1 Yes
		0 No
pcc_diffTx_opinion	Would you say you were treated differently because of.....Your difference in opinion?	1 Yes
		0 No
n23	Health facility environment (Quality of basic amenities) <i>DO NOT READ ALOUD</i>	
n104	The next set of questions are about the health facility environment. Just to remind you, tell me if the following things happened all the time, most of the time, a few times, or it never happened. You can say a few times if it happened one or two times, and most of the time will be if it happened 3 or more times, but not always.	
pcc_crowded (<i>required</i>)	Was the counseling and consultation room too crowded?	0 No, never / Hapana kamwe
		1 Yes, a few times / Ndiyo, mara chache
		2 Yes, most of the time / Ndiyo, mara nyingi
		3 Yes, all the time / Ndiyo, kila wakati
pcc_clean (<i>required</i>)	Thinking about the wards, washrooms and the general environment of the health facility, will you say the facility was very clean, clean, dirty, or very dirty?	1 Very clean
		2 Clean
		3 Dirty
		4 Very dirty
pcc_water (<i>required</i>)	Was there water in the facility?	0 No, never
		1 Yes, a few times
		2 Yes, most of the time
		3 Yes, all the time
		-88 Don't Know
pcc_electricity (<i>required</i>)	Was there electricity in the facility?	0 No, never
		1 Yes, a few times
		2 Yes, most of the time
		3 Yes, all the time
		-88 Don't Know
pcc_safe (<i>required</i>)	In general, did you feel safe in the health facility?	0 No, never / Hapana kamwe
		1 Yes, a few times / Ndiyo, mara chache
		2 Yes, most of the time / Ndiyo, mara nyingi
		3 Yes, all the time / Ndiyo, kila wakati
n24	Section 7: Acceptability In the following questions, I will ask you if you think it is acceptable for certain things to happen during family planning visit. Please tell me if it is acceptable in all instances, acceptable in only certain instances, or not acceptable in all instances	
accept_wait (<i>required</i>)	Is it acceptable all the time, some of the time, or never... to wait more than one hour to receive care?	1 Unacceptable in all instances
		2 Acceptable in certain instances
		3 Acceptable in all instances
accept_noinfo (<i>required</i>)	Is it acceptable all the time, some of the time, or never... for providers not to tell you why you are being examined or given any medicines?	1 Unacceptable in all instances
		2 Acceptable in certain instances
		3 Acceptable in all instances
accept_scold (<i>required</i>)	Is it acceptable all the time, some of the time, or never... for providers to shout at or scold the patient if women do not do what they are told?	1 Unacceptable in all instances
		2 Acceptable in certain instances
		3 Acceptable in all instances
accept_hit (<i>required</i>)	Is it acceptable all the time, some of the time, or never... for providers to hit a patient if they do not do what they are told?	1 Unacceptable in all instances
		2 Acceptable in certain instances
		3 Acceptable in all instances

Field	Question	Answer
accept_nochoice (required)	Is it acceptable all the time, some of the time, or never...	1 Unacceptable in all instances
		2 Acceptable in certain instances
	to not to have a choice in method of family planning?	3 Acceptable in all instances
accept_diff_age (required)	Is it acceptable all the time, some of the time, or never...	1 Unacceptable in all instances
	to be treated differently because of your age?	2 Acceptable in certain instances
		3 Acceptable in all instances
accept_diff_married (required)	Is it acceptable all the time, some of the time, or never...	1 Unacceptable in all instances
	to be treated differently if you are married?	2 Acceptable in certain instances
		3 Acceptable in all instances
accept_diff_partnerpres (required)	Is it acceptable all the time, some of the time, or never...	1 Unacceptable in all instances
	to be treated differently if you come to the facility with your partner?	2 Acceptable in certain instances
		3 Acceptable in all instances
accept_bribe (required)	Is it acceptable all the time, some of the time, or never for health providers ask you or your family for kitu kidogo?	1 Unacceptable in all instances
		2 Acceptable in certain instances
		3 Acceptable in all instances
quality_care (required)	In general how would rate the quality of care you received during family planning services? Would you say it was very poor, poor, good, or very good?	1 Very poor
		2 Poor
		3 Good
		4 Very Good
satisfied (required)	In general how satisfied were you with the services you received during your family planning services? Would you say you are very dissatisfied, dissatisfied, satisfied, or very satisfied?	1 Very dissatisfied
		2 Dissatisfied
		3 Satisfied
		4 Very satisfied
n25	Section 8: Household decision making DO NOT READ ALOUD	
attitude	Now I am going to ask you some questions about decision-making in your household and I will ask you about some of your opinions.	
emp_hd_res_moneyuse (required)	Who usually decides how the money you earn will be used?	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_res_moneyuse_o	Other Question relevant when: \${emp_hd_res_moneyuse} =5	
emp_hd_moneyearn (required)	Would you say that the money that you earn is more than what your husband/partner earns, less than what he earns, or about the same? Question relevant when: \${marital} =2 or \${marital} =3	1 More than him
		2 Less than him
		3 About the same
		4 Husband/Partner doesn't bring in any money
		-88 Don't Know
emp_hd_par_moneydecide (required)	Who usually decides how your husband's/partner's earnings will be used: you, your husband/partner, or you and your husband/partner jointly? Question relevant when: \${marital} =2 or \${marital} =3 or \${emp_hd_moneyearn} !=4	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_par_moneydecide_o	Other Question relevant when: \${emp_hd_par_moneydecide} =5	
emp_hd_healthcare (required)	Who usually makes decisions about health care for yourself: you, your husband/partner, you and your husband/partner jointly, or someone else? Question relevant when: \${marital} =2 or \${marital} =3	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_healthcare_o	Other Question relevant when: \${emp_hd_healthcare} =5	
emp_hd_majorpurchase (required)	Who usually makes decisions about making major household purchases?	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_majorpurchase_o	Other Question relevant when: \${emp_hd_majorpurchase} =5	

Field	Question	Answer
emp_hd_hhpurchase (required)	Who usually makes decisions about making purchases for daily household needs?	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_hhpurchase_o	Other Question relevant when: \${emp_hd_hhpurchase} =5	
emp_hd_visits (required)	Who usually makes decisions about visits to your family or relatives?	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_visits_o	Other Question relevant when: \${emp_hd_visits} =5	
emp_hd_food (required)	Who usually makes decisions about what food should be cooked each day?	1 Respondent mainly
		2 Husband/partner mainly
		3 Respondent and Husband/partner jointly
		4 Someone else
		5 Other
emp_hd_food_o	Other Question relevant when: \${emp_hd_food} =5	
proceed > start > To be surveyed at home > Consented > DO NOT ASK ALOUD. Indicate whether anyone else is present at this point in the interview.		
present_child	Children under 10 years	0 No one else is present or listening
		1 Someone else is present but not listening
		2 Someone else is present and listening
present_husb	Husband/partner	0 No one else is present or listening
		1 Someone else is present but not listening
		2 Someone else is present and listening
present_males	Other males	0 No one else is present or listening
		1 Someone else is present but not listening
		2 Someone else is present and listening
present_females	Other females	0 No one else is present or listening
		1 Someone else is present but not listening
		2 Someone else is present and listening
n27	Section 9: Attitude toward wife beating DO NOT READ ALOUD	
n28	Sometimes a husband is annoyed or angered by things that his wife does. In your opinion, is a husband justified in hitting or beating his wife in the following situations:	
emp_awb_goesout	If she goes out without telling him? This refer to any type of going out.	1 Yes
		0 No
		-88 Don't Know
emp_awb_neglectschld	Is a husband justified in hitting or beating his wife if she neglects the children?	1 Yes
		0 No
		-88 Don't Know
emp_awb_argues	Is a husband justified in hitting or beating his wife... If she argues with him?	1 Yes
		0 No
		-88 Don't Know
emp_awb_refusesex	Is a husband justified in hitting or beating his wife... If she refuses to have sex with him?	1 Yes
		0 No
		-88 Don't Know
emp_awb_burnsfood	Is a husband justified in hitting or beating his wife... If she burns the food?	1 Yes
		0 No
		-88 Don't Know

Field	n65	Section 10: Empowerment Questions Question: DO NOT READ ALOUD	Answer
quest		Here are some similar questions. Please tell me if you agree, partially agree, or if you do not agree.	
emp_deserves_beaten		There are times when a woman deserves to be beaten.	1 Agree 2 Partially Agree 3 Do not Agree
emp_tolerate_vio		A woman should tolerate violence to keep her family together.	1 Agree 2 Partially Agree 3 Do not Agree
emp_beat_unfaithful		It is alright for a man to beat his wife if she is unfaithful.	1 Agree 2 Partially Agree 3 Do not Agree
emp_hit_nosex		A man can hit his wife if she won't have sex with him.	1 Agree 2 Partially Agree 3 Do not Agree
emp_defendrep		If someone insults a man, he should defend his reputation with force if he has to.	1 Agree 2 Partially Agree 3 Do not Agree
emp_vio_private		A man using violence against his wife is a private matter that shouldn't be discussed outside the couple.	1 Agree 2 Partially Agree 3 Do not Agree
emp_typesex		It is the man who decides what type of sex to have.	1 Agree 2 Partially Agree 3 Do not Agree
emp_readysex		Men are always ready to have sex.	1 Agree 2 Partially Agree 3 Do not Agree
emp_needsex		Men need sex more than women do.	1 Agree 2 Partially Agree 3 Do not Agree
emp_otherwomen		A man needs other women even if things with his wife are fine.	1 Agree 2 Partially Agree 3 Do not Agree
emp_justdosex		You don't talk about sex, you just do it.	1 Agree 2 Partially Agree 3 Do not Agree
emp_not_initiate		A woman should not initiate sex.	1 Agree 2 Partially Agree 3 Do not Agree
emp_sexb4marriage		A woman who has sex before she marries does not deserve respect.	1 Agree 2 Partially Agree 3 Do not Agree
emp_condoms_easy		Women who carry condoms on them are easy.	1 Agree 2 Partially Agree 3 Do not Agree
emp_mad_condoms		Men should be outraged/mad if their wives ask them to use a condom.	1 Agree 2 Partially Agree 3 Do not Agree
emp_avoidpreg		It is a woman's responsibility to avoid getting pregnant.	1 Agree 2 Partially Agree 3 Do not Agree
emp_woman_child		Only when a woman has a child is she a real woman.	1 Agree 2 Partially Agree 3 Do not Agree
emp_man_child		A real man produces a male child.	1 Agree 2 Partially Agree 3 Do not Agree
emp_role_child		Changing diapers, giving a bath, and feeding kids is the mother's responsibility.	1 Agree 2 Partially Agree 3 Do not Agree
emp_role_homefam		A woman's role is taking care of her home and family.	1 Agree 2 Partially Agree 3 Do not Agree
emp_husb_buyitems		The husband should decide to buy the major household items.	1 Agree 2 Partially Agree 3 Do not Agree

Field	emp_man_decides	A man should have the final word about decisions in his home.	Answer	1 Agree
				2 Partially Agree
				3 Do not Agree
emp_woman_obeyes		A woman should obey her husband in all things.		1 Agree
				2 Partially Agree
				3 Do not Agree
n39		Section 11: Household Characteristics <i>DO NOT READ ALOUD</i>		
n40		Before we finish, I'd like to ask you some final questions about your household.		
proceed > start > To be surveyed at home > Consented > hh members				
hh_number (required)		How many people live in your household, including yourself?		
hh_adults (required)		How many of these are adults? <i>15+ years</i>		
hh_children (required)		How many of these are children? <i>Below 15 years</i>		
proceed > start > To be surveyed at home > Consented > HH characteristics (1)			(Repeated group)	
proceed > start > To be surveyed at home > Consented > HH characteristics (1) > Which of these people live in the same house as you:				
hh1b (required)		[hh1a]? <i>Question relevant when: \${hh_adults} > 1 or \${hh_children} > 0</i>		1 Yes
				0 No
				-88 Don't Know
proceed > start > To be surveyed at home > Consented > HH characteristics (2)			(Repeated group)	
proceed > start > To be surveyed at home > Consented > HH characteristics (2) > Which of these people live in the same house as you:				
hh1b (required)		[hh1a]? <i>Question relevant when: \${hh_adults} > 1 or \${hh_children} > 0</i>		1 Yes
				0 No
				-88 Don't Know
proceed > start > To be surveyed at home > Consented > HH characteristics (3)			(Repeated group)	
proceed > start > To be surveyed at home > Consented > HH characteristics (3) > Which of these people live in the same house as you:				
hh1b (required)		[hh1a]? <i>Question relevant when: \${hh_adults} > 1 or \${hh_children} > 0</i>		1 Yes
				0 No
				-88 Don't Know
proceed > start > To be surveyed at home > Consented > HH characteristics (4)			(Repeated group)	
proceed > start > To be surveyed at home > Consented > HH characteristics (4) > Which of these people live in the same house as you:				
hh1b (required)		[hh1a]? <i>Question relevant when: \${hh_adults} > 1 or \${hh_children} > 0</i>		1 Yes
				0 No
				-88 Don't Know
hh_rent (required)		Do you own the place you live in, do you rent it, or do you live there without paying?		1 Owns
				2 Pays rent/Lease
				3 No rent,w/consent of owner
				4 No rent, Squatting
hh_toilet (required)		What kind of toilet facility do members of your household usually use?		0 No toilet/bush/field
				1 Other
proceed > start > To be surveyed at home > Consented > hh items				
n41		Do you or anyone in your household have?		
hh_electricity (required)		Electricity		1 Yes
				0 No
hh_tv (required)		Television		1 Yes
				0 No
hh_sofa (required)		Sofa		1 Yes
				0 No
hh_cupboard (required)		Cupboard		1 Yes
				0 No
hh_dvd (required)		DVD Player		1 Yes
				0 No
hh_radio (required)		Radio/transister		1 Yes
				0 No
hh_table (required)		Table		1 Yes
				0 No
hh_clock (required)		Clock		1 Yes
				0 No
hh_floor (required)		What is the main material of the floor of your dwelling?		1 Cement
				2 Earth/Sand
				3 Other
hh_walls (required)		What is the main material of the external walls of your dwelling?		0 Dung/Mud/Soil
				1 Other
hh_roof (required)		What is the main material of the roof of your dwelling?		0 Thatch/Grass/Makuti
				1 Other

Field	Question	Answer
hh_fuel <i>(required)</i>	What type of fuel does your household mainly use for cooking?	0 Wood
		1 LPG/Natural gas
		2 Other
insurance <i>(required)</i>	Are you covered under a health scheme or health insurance?	1 Yes
		0 No
		-88 Don't Know
insurance_type <i>(required)</i>	What type of health insurance or health scheme is it? <i>Question relevant when: \${insurance} = 1</i>	1 NHIF
		2 Linda Jamii
		3 Other
insurance_type_o	Other <i>Question relevant when: selected(\${insurance_type} , '3')</i>	
phone_no	It is possible that someone from the study team will reach out to you in the next few days to ensure the quality of my work. Can you please provide a phone number where I can reach you? PLEASE COUNTER CHECK WITH RESPONDENT. <i>The phone number should have 9 digits starting e.g 722111333</i> <i>Question relevant when: \${interview_facility} = 1</i>	
n43	We have reached the end of the interview. Thank you for your time.	
status <i>(required)</i>	To Enumerator: What is the status of the survey?	1 To be surveyed at home
		2 Complete (At facility)
		3 Complete (At home)
		4 Refusal (At facility)
		5 Refusal (At home)
		6 Ineligible
n69	Please read the following statement We want to thank you for your time today. We would like to give you 100 shillings airtime to show our appreciation. In order for us to give it to you, we ask that you send a free SMS to this number. It will not cost you any money and will only take a minute. Safaricom): Please have text her respondent ID + b to 0700.040.030. (For Airtel): Please have text her respondent ID + b to 20540. There is just a quick question and once you respond, your 100 airtime should be sent to you. I will be here with you as you do it in case you need help. <i>Question relevant when: \${status} = 2 or \${status} = 3 or \${status} = 4 or \${status} = 5</i>	
n68	Thank you for your time.	
comment	Any comments?	
fo_crowded <i>(required)</i>	[DO NOT READ ALOUD] ACCORDING TO YOU: Was the counseling and consultation room too crowded? <i>Question relevant when: \${interview_facility} = 1</i>	0 No, never / Hapana kamwe
		1 Yes, a few times / Ndiyo, mara chache
		2 Yes, most of the time / Ndiyo, mara nyingi
		3 Yes, all the time / Ndiyo, kila wakati
fo_clean <i>(required)</i>	[DO NOT READ ALOUD] ACCORDING TO YOU: Thinking about the wards, washrooms and the general environment of the health facility, will you say the facility was very clean, clean, dirty, or very dirty? <i>Question relevant when: \${interview_facility} = 1</i>	1 Very clean
		2 Clean
		3 Dirty
		4 Very dirty